

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER / SUPPLIER / CLIA IDENTIFICATION NUMBER 045390	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 06/15/2020
NAME OF PROVIDER OF SUPPLIER ENCORE HEALTHCARE AND REHABILITATION OF WEST LITTL		STREET ADDRESS, CITY, STATE, ZIP 12111 HINSON RD LITTLE ROCK, AR 72212	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		
F 0880 Level of harm - Minimal harm or potential for actual harm Residents Affected - Some	<p>Provide and implement an infection prevention and control program.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</p> <p>Based on record review and interview, the facility failed to ensure proper infection prevention and control practices were implemented to prevent the development and transmission of COVID-19 and other communicable diseases and infections by wearing a face mask to cover the nose and the facility failed to ensure clean linens were stored in a clean and contained environment to prevent the potential spread of infection. These failed practices had the potential to affect 76 residents who resided in the facility according to the Resident Census and Condition of Resident form dated 6/15/2020. The findings are: a. On 6/15/2020 at 9:15 am, the Surveyor entered the facility and was greeted by the Administrator. He was seen at the desk, not wearing a face mask. When he saw the Surveyor's badge, he put his surgical mask on. The surveyor explained, we would be conducting a COVID Focus survey. b. On 6/15/2020 at 9:24 am, Licensed Practical Nurse (LPN) #1 was sitting at the nurse's station with her mask not covering her nose. The LPN and the surveyor made observation rounds on the 100 Hall. The LPN's nose was not covered throughout the observations. While on the 200 hall, LPN #1, with her nose not covered, stepped into a room to speak with a resident. c. On 6/15/2020 at 9:25 am, Certified Nursing Assistant (CNA) #1 was on the 100 Hall wearing a face mask with her nose not covered. d. On 6/15/2020 at 9:27 am, Housekeeper #1 sprayed the handrails on the 100 Hall. Housekeeper #1 was asked, What are you spraying? She stated, It's a disinfectant. We spray it down and then come back and wipe it off. The Housekeeper had a mask on, but her nose was not covered. e. On 6/15/2020 at 9:30 am, CNA #2 removed her personal protective equipment (PPE) in room [ROOM NUMBER]. Her mask was not covering her nose. She was asked, Why is that room in 'Air droplet isolation'? She said, This was a new admit and they were in 14-day quarantine. f. On 6/15/2020 at 9:47 am, CNA #3 came out of room [ROOM NUMBER]. She removed her gown from an Air droplet isolation room. Her mask was not covering her nose. She was asked, Should your nose be covered by the mask? She stated, Yes, it slipped down. g. On 6/15/2020 at 9:56 am, the surveyor and the Administrator entered the dirty laundry side of the room. There were 4 yellow infectious waste bags on the floor that had dirty linens in them. There was a rack of clothes hanging over the bags. The surveyor asked the Laundry Aide, Are those clothes on that rack hanging over those bags on the floor considered clean? She said, Yes. She was asked, Why are they on the dirty side? She said, They are the lost and found clothes. The surveyor walked to the clean side. There were cups of drinks on two shelves next to the clean linen clothes. The Laundry Aide was asked, Are you supposed to have drinks next to the clean laundry? She stated, We have been having them here all the time. h. On 6/15/2020 at 10:15 am, the Nurse Consultant was asked, Should clean clothes be stored next to dirty infection control yellow bags? She stated, No. i. On 6/15/2020 at 10:26 am, the Director of Nursing (DON) was asked, Should your staff have their nose covered when wearing a mask? She said, Yes. Should clean clothes be stored next to dirty infection control yellow bags? She stated, No. j. On 6/15/2020 at 11:15 am, the Nurse Consultant emailed the Surveyor a policy for Laundry Policy and procedure that documented, . Policy: All linen is handled, stored, transported, and a processed in a manner that will prevent contamination and maintain a clean environment for residents, healthcare workers and visitors .Procedure: 1. Soiled or dirty linen . Is to be collected and is transported to a specific area in a soiled linen container . 2. Clean linen is . Stored in an area separate from the storage of any dirty linens . The Nurse Consultant also emailed the Policy for Selection and Use of Personal Protective Equipment (PPE) during standard precautions Policy and Procedure that documented, .Purpose: To provide guidance for selection and utilization of PPE during standard precautions . Received an emailed on the guidelines from the Centers for Disease Control and Prevention (CDC) that documented, .2. Mask or Respirator . Secure ties or elastic bands at middle of head and neck . Fit flexible band to nose bridge . Fit snug to face below the chin . k. On 6/15/2020 at 2:59 pm, the Administrator was asked, Should there be food or drinks in the clean laundry area? He stated, No. Should staff have their nose covered with the mask while in the facility? He stated, Yes.</p>		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER
REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.